



Contract Class Evaluation

The City of Orange takes pride in the quality of programs and services offered to our community. In an effort to maintain and/or improve our services, we welcome your feedback. Please take a moment to answer the following questions and return this form to us by either: **email** ataylor@cityoforange.org, **fax** (714) 744-7251 or **mail/drop box** City of Orange Attn: Ashley Taylor, 230 E Chapman Ave., Orange, CA 92866.

Class: _____ Instructor: _____

1. Class Overall: Excellent Good Average Poor

What, if anything, should be improved? _____

2. Instructor Overall: Excellent Good Average Poor

What, if anything, should be improved? _____

3. Conditions of the facilities: Excellent Good Average Poor

What, if anything, should be improved? _____

4. Was the participant greeted as they entered the facility?
Yes Sometimes No

5. Did the class start and end on time?
Yes Sometimes No

6. Did the participant receive individual attention or encouragement?
Yes Sometimes No

7. Was the instructor well prepared for the class?
Yes Sometimes No

8. Did the class instruction correlate with the class description?
Yes No

9. How did you hear about this class?
Our Orange Magazine Flyer Street Banner
City Website Word of mouth/Friend Facebook

10. Would you take this class again or recommend it to a friend?
Yes No

11. Please list any classes that you would like to take but are not currently offered through the City of Orange.

_____	_____
_____	_____
_____	_____

12. *Additional Comments/Testimonial:

*NOTICE: Your comment/testimonial may be used to publicize city programs on our website or in Our Orange

Name: _____ Phone #: _____

THANK YOU FOR YOUR PATRONAGE!